## Tackling bullying behaviour -The British Orthopaedic Association

Professor Philip Turner

Consultant Orthopaedic Surgeon

Vice President BOA



## Personal experience

Education by humiliation



#### The evidence

- BOTA
- #HammerItOut





### Not just trainees...

- Across all specialties
- Across all workers
- Across all communications

If you had actually BOTHERED to read any of the e-mails about this even a complete idiot would have understood ....

Your Fascist approach to running the department ....

### Why is it important?

- Legal duty
- Moral duty
- Educational principles
- Organisational culture
- Recruitment and retention

#### Actions taken - 1

- Orthopodcasts
  - Bullying in the orthopaedic workplace
  - Managing stress and burnout
  - Developing resilience



Episode 18 -Managing Stress & Burnout



Episode 17 - Bullying in the Orthopaedic Workplace



Episode 16 -Developing Resilience as a Surgeon

#### Actions taken - 2

- Scenario driven learning and assessment
  - Training Orthopaedic Trainers Programme (TOTS)
  - Training Orthopaedic Educational Supervisors Programme (TOES)
  - On-line Supervisor Training Programme





#### Scenario

- At the end of your clinic, one of the nurses complains that she cannot work with the fellow any longer – she is fed-up with his sexually suggestive conversation and feels unsafe to be left with him. He is Asian, she is white Caucasian.
- How would you manage this situation?

#### Actions taken - 3

- Eva Doherty (RCSI) Managing workplace stress and resilience
  - TPD day
  - BOA Annual Instructional Course



#### Social media

- Twitter
  - How to constructively challenge poor professional behaviour



#### Values

# Demonstrate the highest standards within our organisation –

- Abolish discrimination, harassment, bullying and undermining
- Promote fairness, accountability and resilience
- Work in an open and inclusive way
- Communicate clearly, decisively and promptly
- Do what we say

## The big question -

