# Workplace bullying champions – what we have learnt

Rachna Bahl
RCOG Workplace Behaviour Network
Advisor



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Workplace Behaviour Champions

 Improving workplace behaviours: dealing with undermining

## Workplace Behaviour Champions

Contact details for our Workplace Behaviour Champions









## Undermining toolkit

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The undermining toolkit is an RCOG/Royal College of Midwives (RCM) initiative to address the challenge of undermining and bullying behaviour in maternity and gynaecology services. The toolkit is divided into four sections that can be used independently (there is some deliberate overlap between the sections to facilitate independent use).

#### Introduction

An introduction to undermining and why this RCOG/RCM toolkit is important

#### Definitions

Explanations of terms used in the toolkit, and the law in relation to bullying, harassment and undermining

#### Strategic interventions

Recommendations for over-arching institutions such as the wider NHS, GMC, RCOG, RCM and others

## Unit, trust and local education provider interventions

Recommendations for trusts and hospitals

## Departmental and team interventions

Recommendations for departments, particularly around team working between obstetricians and midwives

### Individual interventions

Recommendations for individual victims and perpetrators of undermining

Deanery support
Unit
Trust HR

**College** tutor

Trust support

# Trainee

Workplace behaviour champion

TPD
Head of school

Clinical director

**Educational supervisor** 

# First challenge- get known to trainees

- Through Heads of school news letters
- Through Trainee news letters
- Attending trainee induction days
- Give cards with details



SPEAK TO YOUR LOCAL WORKPLACE BEHAVIOUR CHAMPION IN CONFIDENCE

Name: Contact details:

# Positives-

Trying to tackle an ingrained issue

Can help and advise trainees improve training experience

Make a difference to learning and working environment

Helping to support trainees

# Challenges

- No time allocated to the role
- Feeling of being unable to impact/help if trainee doesn't wish action to be reported
- Lack of any power or authority
- Emotionally draining
- Are we making a difference difference